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ACMT 2016 Mac Service Certification Exam

Apple MAC-16A

Version Demo

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QUESTION NO: 1

System Preferences contains App Store preference. Which options are provided when the computer is set to automatically check for updates? SELECT FOUR.

- A. Install OS X updates
- B. Download newly available updates in the background
- C. Do not restart computer after updates are download
- D. Disable all third-party app updates
- E. Install app updates
- F. Prompt for my Apple ID password when any updates are available
- G. Install system data files and security updates
- H. Ignore any updates that are older than seven days

ANSWER: A B E G

QUESTION NO: 2

Lucy, the Family Organizer, has turned off Family Sharing. Which group purchases do previous group members still have access to?

- A. All group member purchases can still be accessed.
- B. Only free purchases can be accessed.
- C. No content downloaded while part of a family group can be accessed.
- D. All content can be accessed because previous group members are instantly charged for all purchase.
- E. Purchases that each member paid for themselves with gift or store credit, and purchases they initiated can be accessed.

ANSWER: C

QUESTION NO: 3

How many people can share content in Family Sharing?

- A. Ten
- B. Seven

- C. Six
- D. Five

ANSWER: C

QUESTION NO: 4

Why is it important to use the Globally Unique Identifier (GUID) partition scheme on an Intel-based Mac? SELECT TWO.

- A. The GUID partition scheme contains the necessary standard apps for OS X.
- B. Firmware updates for Intel-based Macs require a GUID partition scheme.
- C. Master Boot Record (MBR) requires a GUID partition map.
- D. You should not use GUID Apple Partition Map (APM) is the default partition map for Intel-based Macs.
- E. Any of the partition schemes provided by Disk Utility will work.
- F. An Intel-based Mac will not start up without the GUID partition map.

ANSWER: A B

QUESTION NO: 5

Which of the following connection interfaces for external drives are supported by Time Machine? SELECT FOUR.

- A. iPad Classic in disk mode
- B. USB 2.0
- C. USB 3.0
- D. USB 2.0 Drive plugged into Airport Express
- E. SCSI-S
- F. FireWire 400/800
- G. Thunderbolt
- H. P-ATA
- I. SuperDrive

ANSWER: B C F G

QUESTION NO: 6

Randall is using OS X Yosemite v10.10 on a MacBook Air (Late 2010). He would like to AirDrop a 7GB file to a colleague. The colleague is using OS X Mountain Lion v10.8.5 on an iMac (Early 2009). Randall cannot locate the colleague's iMac in AirDrop. Which of the following is preventing this transfer?

- A. AirDrop does not support files larger than 5GB.
- B. The iMac (Early 2009) does not support AirDrop.
- C. On the MacBook Air, Randall must first click "Don't see who you're looking for?"
- D. OS X Yosemite cannot AirDrop with OS X Mountain Lion.

ANSWER: C

QUESTION NO: 7

Adam has a MacBook Pro (Retina, 15-inch, Late 2013) that he uses for video editing and graphic design. He explains that after about an hour of use, the machine seems to operate more slowly. The issue gets worse as time goes on until he has to restart the machine. After you ask some probing questions, which of the following tools or techniques would be best to further evaluate the issue?

- A. Single-user mode
- B. Verbose mode
- C. Console
- D. Activity Monitor
- E. Disk Utility

ANSWER: D E

QUESTION NO: 8

Larry just bought a new Mac with OS X Yosemite and wants to transfer his Outlook contacts and home folder documents from a PC running Windows Vista with SP2. You confirm automatic installation in Windows is disabled. What is the next step you will ask Larry to take before attempting to use Windows Migration Assistant?

- A. Disable anti-virus and firewall software on the PC.
- B. Start up the MacBook Pro in Target Disk Mode.
- C. Make sure the contacts are exported in vCard format into the home directory.
- D. Place the PC in standbymode and select it from the list in Migration Assistant running on the MacBook Pro.

ANSWER: D

QUESTION NO: 9

On a MacBook Pro (Retina, 13-inch, Late 2013) with no peripherals attached, which of the following are services that are able to be configured in Network Preferences? SELECT THREE.

- A. FireWire
- B. Thunderbolt Bridge
- C. Bluetooth
- D. Wi-Fi
- E. Ethernet
- F. Antenna

ANSWER: C D E

QUESTION NO: 10

Mary is really busy and must focus on a weekly report. She really needs to update her apps in OS X, but it is not always a convenient time when App Store notifies her. Which of the following would be the best option in App Store notifications for Mary to select?

- A. Click "Don't Ask Me Again" so the download apps reminder goes away.
- B. Click "Later," and choose a convenient time to update the apps.
- C. Click "Download apps in Sleep Mode."
- D. Click "Close" and wait for another reminder.

ANSWER: B