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Avaya Oceanalytics - Insights Integration and Support Exam

Avaya 7498X

Version Demo

Total Demo Questions: 10

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QUESTION NO: 1

To confirm that there are no errors preventing the OSA server from running successfully, which three log files can the customer review after installing the OSA Server? (Choose three.)

- A. AdminData.log – Monitor for Admin data PUMPUP events.
- B. AvayaAnalytics_InputAdaptor.log – Monitor for UCM data PUMPUP events.
- C. AvayaAnalytics_AdminData.log – Monitor for Admin data PUMPUP events.
- D. Server.log – Monitor for Application Errors.
- E. InputAdaptor.log – Monitor for UCM data PUMPUP events.

ANSWER: B C D

QUESTION NO: 2

What is the main purpose of Kafka Stack within Avaya Analytics™?

- A. It is used to generate supervisor dashboards.
- B. It is used to generate historical reports.
- C. It is used to process real-time data and third-party application integration.
- D. It is used to generate agents and supervisor report.

ANSWER: D

QUESTION NO: 3

What is the recommended deployment sequence for Avaya Analytics™ 3.5?

- A. Install Oracle® Database >
Install Oracle® Business Intelligence and Oracle® Data Integrator >
Install Streams Server >
Install Oracle® Stream Analytics
- B. Install Oracle® Data Integrator >
Install Oracle® Database >
Install Oracle® Business Intelligence >
Install Weblogic Streams Server >
Install Oracle® Stream Analytics

C. Install Oracle® Database > Install Oracle® Data Integrator >
Install Weblogic Streams Server >
Install Oracle® Business Activity Monitor >
Install Oracle® Stream Analytics

D. Install Oracle® Stream Analytics >
Install Oracle® Data Integrator >
Install Oracle® Database >
Install Oracle® Business Intelligence >
Install Weblogic Streams Server

ANSWER: A

Explanation:

Reference: <https://downloads.avaya.com/css/P8/documents/101054829>

QUESTION NO: 4

Which script is used to stop the OSA server, and from which directory?

- A.
Script=> ./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osaserver/
- B.
Script=> ./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osadomain/osaserver/
- C.
Script=> ./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osaserver/bin/
- D.
Script=> ./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osadomain/bin/

A. Option A

B. Option B

C. Option C

D. Option D

ANSWER: A

Explanation:

Reference: <https://downloads.avaya.com/css/P8/documents/101054829> (121)

QUESTION NO: 5

After running the installation script for Avaya software on the Analytics™ DB server, which log file must be checked to confirm that the installation is successful?

A. db_install.log

B. install_oracle_db.log

C. Oracle_install_db.log

D. install_db.log

ANSWER: A

Explanation:

Reference: <https://downloads.avaya.com/css/P8/documents/101051617> (64)

QUESTION NO: 6

Which three confluent KAFKA services must be running in the Stream server after installing the KAFKA application server? (Choose three.)

A. kafka-rest

B. schema-registry

C. snmp-agent

D. Schema-repository

E. Zookeeper

F. Database-registry

ANSWER: A B E

Explanation:

Reference:

https://documentation.avaya.com/bundle/DeployingAvayaOceanalyticsInsightsforOceana_r34/page/Starting_OSA_applications_after_a_restart.html

QUESTION NO: 7

Which three measures are provided by the Supervisor Activity report? (Choose three.)

- A. Coaching
- B. Transferred Accepted
- C. Consults Accepted
- D. Channel Name
- E. Transfer to Agent

ANSWER: A C E

Explanation:

Reference: <https://downloads.avaya.com/css/P8/documents/101037403> (71)

QUESTION NO: 8

After installing Avaya Analytics™ the customer is not able to see any data in the Business Intelligence historical reports Agent Configuration query data.

Which two workarounds will you suggest to the customer? (Choose two.)

- A. Check the Entropy value for the Business Intelligence (BI) server.
- B. Check that Business Intelligence (BI) services are running in the BI server.
- C. Check the database listener in the Oracle database server.
- D. Check the database tables in the Oracle database server.
- E. Check Oracle_DIAgent in the Oracle data integrator server.

ANSWER: B E

QUESTION NO: 9

Refer to the exhibit.



There are various tables created during the installation of Oracle components on Analytics™ servers. The exhibit shows the DB table spaces created after an Oracle components installation. Which DB database table is missing that should be listed?

- A. USERS2
- B. UNDOTBS2
- C. SYSAUX
- D. SYSCPU

ANSWER: C

Explanation:

Reference: <https://docs.oracle.com/database/121/ADMQS/GUID-F05EE514-FFC6-4E86-A592-802BA5A49254.htm#ADMQS12053>

QUESTION NO: 10

Refer to the exhibit.

Agent Configuration						
Agent ID	Agent Name	Login ID	Supervisor ID	Supervisor Name	Multiplicity	Channel
agent40013@avaya.com	Agent40013 ChatV	agent40013@avaya.com	agent40025@avaya.com	demo supervisor25	1	Chat
					1	Email
					1	ShortMessageService
					1	Voice
agent40014@avaya.com	Agent40014 Voice	agent40014@avaya.com	agent40025@avaya.com	demo supervisor25	1	Chat
					1	ShortMessageService
					2	Email
agent40020@avaya.com	Demo Agent40020	agent40020@avaya.com	agent40025@avaya.com	demo supervisor25	3	Chat
					3	Email
					3	ShortMessageService
					2	Chat

Based on the information shown in the exhibit, which two report types are applicable for this template? (Choose two.)

- A. Dashboard Report
- B. Custom Report
- C. Historical Report
- D. Real-time Report

ANSWER: C D