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QUESTION NO: 1

Which of these statements describe an undesirable situation when implementing SPC? (Note: There are 2 correct answers).

- A. The lower Control Limit for the R chart is equal to zero
- B. The Control Limits are wider than the customer specification limits
- C. A process is in Statistical Control before implementation of SPC
- D. Attempt to use SPC for tracking transaction times at a warehouse
- E. Indication of the specification limits on the Control Chart

ANSWER: B E

QUESTION NO: 2

Multiple Linear Regressions (MLR) is best used when which of these are applicable? (Note: There are 3 correct answers).

- A. Non-linear relationships between the inputs X's and output Y
- B. Uncertainty in the slope of the linear relationship between an X and a Y
- C. Relationships between Y (output) and more than one X (Input)
- D. Preventing the use of a Designed Experiment if unnecessary
- E. We assume that the X's are independent of each other

ANSWER: C D E

QUESTION NO: 3

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ANSWER: C D E

QUESTION NO: 4

Skewed, or Mixed, Distributions occur when data comes from several sources that are supposed to be the same yet are not.

- A. True
- B. False

ANSWER: A

QUESTION NO: 5

SPC on the outputs is more preferred than SPC on the inputs when implementing SPC for your process.

- A. True
- B. False

ANSWER: B

QUESTION NO: 6

The Six Sigma methodology had its origins at _____ in the late 1980's when William Smith coined the name for quality related work being done there.

- A. Motorola
- B. Allied Signal
- C. General Electric
- D. Honeywell

ANSWER: A

QUESTION NO: 7

Nominal Scale data consists of names, labels or categories and cannot be arranged in any mathematical ordering scheme. Complex arithmetic functions cannot be easily applied to Nominal Data:

- A. True
- B. False

ANSWER: A

QUESTION NO: 8

Non-parametric testing is done when which of these are applicable? (Note: There are 3 correct answers).

- A. When the traditional t tests don't produce the results we need
- B. A Hypothesis Test for the Median of the population is in question
- C. It does not require data to come from Normally Distributed populations
- D. They look at the Median rather than the Mean of populations
- E. When there are no parameters to measure in the process

ANSWER: B C D

QUESTION NO: 9

When two Inputs have an impact on the Output together yet seem to have no or little impact on their own this is called a/an _____.

- A. Interaction
- B. Oddity
- C. Coincidence
- D. Impossibility

ANSWER: A

QUESTION NO: 10

Which statement(s) are correct for the Regression Analysis shown here? (Note: There are 2 correct answers).

- A. This Regression is an example of a Multiple Linear Regression.
- B. This Regression is an example of Cubic Regression.
- C. %Cu explains the majority of the process variance in heat flux.
- D. Thickness explains over 80% of the process variance in heat flux.
- E. The number of Residuals in this Regression Analysis is 26.

ANSWER: A D