DUMPSQUEEN

Salesforce Certified Education Cloud Consultant Exam (SP24)

Salesforce Education-Cloud-Consultant

Version Demo

Total Demo Questions: 10

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QUESTION NO: 1

The Registrar's office has limited staff and is interested in a real-time automated Salesforce messaging solution that can address common student questions on deadlines and requirements, and provide links to resources.

Which two options should the consultant recommend to meet the requirement?

Choose 2 answers.

A. Knowledge

B. Queues

C. Bots

D. Live Chat

ANSWER: C D

QUESTION NO: 2

Student Services is preparing to migrate student Incident and Incident Resolution data from its old system to a Salesforce.org that uses the Education Data Architecture (EDA).

Which two objects should the consultant use?

Choose 2 answers.

A. Attribute

B. Case

C. Case Comment

D. Behavior Response

ANSWER: B D

QUESTION NO: 3

A customer wants to learn more about Salesforce.org solutions built by the community.

What are two resources a consultant can recommend?

Choose 2 answers.

A. Product Documentation: Is a Pro Bono Project the Right Fit

B. Power of Us Hub Group: CumulusCI (CCI)

C. Product Documentation: Get Started with Open Source Commons

D. Power of Us Hub Group: Open Source Commons & Community Sprints

ANSWER: B C

QUESTION NO: 4

A college wants to extend its existing Education Data Architecture org to support the Advancement department's fundraising needs.

What should the consultant recommend to meet the requirement?

A. Gift Entry Manager

B. Nonprofit Success Pack

C. Giving Pages

D. Elevate

ANSWER: D

QUESTION NO: 5

A university wants a Salesforce solution that manages student applications and application reviewer assignments.

Which solution should the consultant recommend?

A. Program Management Module

B. Case Management

C. Admissions Connect

D. Student Success Hub

ANSWER: C

QUESTION NO: 6

The Alumni Relations department wants to track alumni and its chapter memberships. The department wants to easily see the Primary Chapter on the Contact record. The system admin prefers to use the standard features that are available with EDA.

Which two steps should the consultant take to meet this requirement?

Choose 2 answers.

A. Create an Affiliation mapping to the Primary Chapter field in EDA Settings.

B. Create an Affiliation record type for Alumni Chapter and a custom field for the Primary Chapter on the Contact record.

C. Create a custom picklist value for Alumni Chapter on the Affiliation object.

D. Create an Account record type for Alumni Chapter and a custom field for the Primary Chapter on the Contact record.

ANSWER: A D

QUESTION NO: 7

Career Services uses a separate event management system for its employment events attendance and registration, and Marketing cloud to promote the event. It wants to integrate student data in Salesforce to identity engaged prospects by matching them with event attendance, career interest, and credit completion towards an academic major.

Which two integration directions should the consultant recommend?

Choose 2 answers.

A. One-way integration between Marketing Cloud and the event system

B. One-way integration between Salesforce and Marketing Cloud

C. Two-way integration between the event system and Marketing Cloud

D. Two-way integration between the event system and Salesforce

ANSWER: B D

QUESTION NO: 8

A college is replacing its legacy system with the Education Data Architecture (EDA). The consultant is working on the data migration and needs to map available classes.

Which EDA object indicates a class is available for a given term?

A. Course Connection

B. Attendance Event

C. Time Block

D. Course Offering

ANSWER: D

QUESTION NO: 9

A consultant needs to migrate information from a university's legacy system and reference the corresponding Education Data Architecture (EDA) objects and fields in Salesforce.

What should the consultant reference to complete this task?

A. EDA Data Dictionary

B. Lightning Connect

C. Data Loader

D. EDA Settings

ANSWER: A

QUESTION NO: 10

Recruitment Staff want to use their university login when accessing Salesforce.

Which identity management feature should the consultant use?

A. Named Credentials

B. Two-factor Authentication

C. Social Sign-On

D. Single Sign-On

ANSWER: D