DUMPSQUEEN

Troubleshooting Microsoft Exchange Online

Microsoft MS-220

Version Demo

Total Demo Questions: 10

Total Premium Questions: 96

Buy Premium PDF

https://dumpsqueen.com

support@dumpsqueen.com

dumpsqueen.com

Topic Break Down

Topic	No. of Questions
Topic 1, Fabrikam, Inc	7
Topic 2, Contoso, Ltd	14
Topic 3, Mix Questions	75
Total	96

QUESTION NO: 1

You need to prevent the issue reported by User8 from recurring. What should you do?

A. Apply a data loss prevention policy.

B. Review the audit log.

C. Perform an eDiscovery Search and Hold

D. Apply a retention policy.

ANSWER: D

Explanation:

Overview

Contoso, Ltd. is a consulting organization that provides services to manufacturing businesses.

Contoso is a business partner with Fabrikam, Inc. and Trey Research.

Current environment

Deployment

• Contoso uses a Microsoft Exchange Server hybrid deployment. The company recently upgraded the Exchange Server environment from Exchange Server 2013 to Exchange Server 2016.

• The existing deployment uses a Microsoft 365 Enterprise E3 subscription.

• Email messages that Contoso, Ltd. sends to Fabrikam, Inc. and Trey Research use send connectors that are deployed on the Exchange server.

Mailbox locations

• Mailboxes for users in the corporate environment are hosted on Exchange Server 2016 servers.

• Mailboxes for members of the sales and marketing teams are hosted in Exchange Online.

Backup and retention

• Exchange data is backed up every night. Backups are stored in a Microsoft Azure storage account.

• The mailbox retention period for mailboxes is 60 days.

• The company has a retention policy that moves all email from the inbox of executives to an archive mailbox.

Identity and authentication

• The company configures Azure Active Directory (Azure AD) Connect by using express settings.

• The Active Directory root domain is Contoso.com. There is another Active Directory (AD) tree named Tailspin.com.

• The Azure AD tenant name is contoso.onmicrosoft.com.

• Contoso.com is a verified custom domain in Azure AD.

• Contoso adds the primary contacts for each of their client companies as external recipients in Azure AD.

• The company uses self-signed certificates on all Exchange servers.

Policies

The Exchange server uses a custom email address policy for all recipients of smtp:Xg.Xsgcontoso.com.

Authentication

Fabrikam, Inc. and Trey Research require that all inbound email must originate from an independently authenticated source. All synchronized Azure AD accounts must correspond to an existing AD account. You must remove any accounts from Azure AD that cannot be synchronized.

Retention

• On-premises mailboxes must apply retention policies that the company configures in Exchange Online.

• Audit logs must be retained for five years.

• All new mailboxes must be configured to move mail from the inbox that are older than 60 days to an archive in Exchange Online.

• Members of the compliance team must be able to retain email indefinitely. This must apply to inactive mailboxes of the compliance team.

• All email sent between members of the executive team must be encrypted with S/MIME.

• Administrative operations on mailboxes for members of the executive team must be audited. This includes audits for operations that move email.

• All deleted messages must be completely removed from mailboxes 180 days after deletion for items not covered by a retention policy.

Sharing

• Users must be able to share calendar information with any other user in the organization.

• Users must be able to share only free/busy information with external recipients. The information must not include the name or location for meetings.

Outgoing email

All email sent to external recipients must display a corporate disclaimer. Incoming email

• All email attachments from external senders must be manually inspected by a moderator if they are unrecognized by Exchange Online. The moderator email address is moderator@contoso.com.

• Recipients must be able to receive unrecognized email attachments from Fabrikam, Inc. senders.

Hosting

All public folder content must be stored on the Exchange Server.

Team issues

Accounting team

Accounting team users report that they cannot send emails to mail-enabled public folders. Sales team

Sales team users report that they cannot send emails to mail-enabled public folders. Marketing team

• A marketing team user named User1 is deleted. The user is rehired 45 days later in the same position and department. An administrator restores the User1 account. User1 reports that they cannot access their previous email.

• Corporate users are attempting to schedule meetings with marketing team members. When users attempt to add members of the marketing department, they are unable to view when they are available.

Executive team

• A user named Excel is unable to send an S/MIME encrypted email to a user named Exec2.

• Email messages in the executive team mailboxes that are larger than 5 MB are not moved to their archive mailbox.

• Audit logs for Executive mailboxes are being deleted after 90 days.

Other issues

Retention policies

• The default retention policies are not being applied to new mailboxes that the company creates in the on-premises environment.

• The system deletes audit logs for executive mailboxes after 90 days. Audit logs do not record operations for email that is moved.

• Members of the compliance team report they are unable to retain messages for more than 60 days.

Microsoft Outlook

• Users with accounts in the Tailspin AD tree report Outlook is not set up automatically.

• Contoso users report that Outlook takes a long time to reconnect to Exchange after a computer resumes from hibernation.

Compliance

Users report that they can view items older than 180 days in the Recoverable items folder. Email to and from external partners

• A Fabrikam, Inc. administrator reports that a disclaimer is not appended to email received from Contoso, Ltd.

• A user named User2 reports receiving an email attachment that is not recognized by Exchange Online from an external sender.

Azure AD

A user named Admin 1 reports issues synchronizing accounts to Azure AD.

Calendar sharing

Users are unable to share calendar information with external recipients.

QUESTION NO: 2

A company uses Exchange Online. The company configures a transport rule that appends a disclaimer to emails from external senders.

Users report that they are unable to accept calendar invitations from external senders.

You need to ensure that users can accept calendar invitations.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Configure an exception on the transport rule to skip calendar invites.

B. Change the fallback action on the transport rule to ignore.

C. Change the fallback action on the transport rule to reject.

D. Select the Stop processing more rules option on the transport rule.

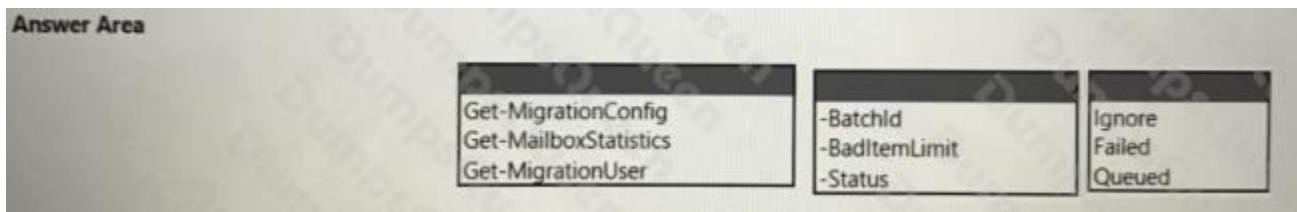ANSWER: A D

QUESTION NO: 3 - (HOTSPOT)

A company uses a Microsoft Exchange Server 2019 hybrid environment. The company is migrating mailboxes to Exchange Online in batches.

You observe that a migration batch did not complete.

You need to identify the mailboxes that were not migrated to Exchange Online.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Get-MigrationConfig	-BatchId	Ignore
Get-MailboxStatistics	-BadItemLimit	Failed
Get-MigrationUser	-Status	Queued

ANSWER:

Answer Area

Get-MigrationConfig	-BatchId	Ignore
Get-MailboxStatistics	-BadItemLimit	Failed
Get-MigrationUser	-Status	Queued

Explanation:

QUESTION NO: 4

You need to resolve the issue for User1.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Restore the mailbox.

B. Create a new mailbox.

C. Attach the mailbox.

D. Recover the mailbox.

ANSWER: A D

QUESTION NO: 5

A company uses Exchange Online. The company creates a public folder mailbox named Pub1.

A user named User1 reports they are unable to access Pub1.

User1 reports they receive the following error message after you configure the permission on Pub1:

There is no existing permission entry found for user: User1

You need to resolve the issue. Which cmdlet should you use?

A. Update-PublicFolder

B. Update-PublicFolderMailbox

C. Set-PublicFolder

D. Update-PublicFolderHierarchy

E. Set-MailPublicFolder

ANSWER: B

Explanation:

https://learn.microsoft.com/en-us/exchange/troubleshoot/public-folders/public-folder-permission-issues

QUESTION NO: 6 - (HOTSPOT)

A company uses Exchange Online.

You notice that the user1 @contoso.com account is in the recycle bin.

You need to purge account from the recycle bin.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Remove-MsolUser	-UserPrincipalName user1@contoso.com	-RemoveFromRecycleBin	-Force
Set-MsolUserLicense		-RemoveLicenses	
Remove-ADUser		-MsolLicenseOptions	
Set-MsolUser		-ReturnDeletedUsers	

ANSWER:

Answer Area

Remove-MsolUser	-UserPrincipalName user1@contoso.com	-RemoveFromRecycleBin	-Force
Set-MsolUserLicense		-RemoveLicenses	
Remove-ADUser		-MsolLicenseOptions	
Set-MsolUser		-ReturnDeletedUsers	

Explanation:

Answer Area

Remove-MsolUser	-UserPrincipalName user1@contoso.com	-RemoveFromRecycleBin	-Force
Set-MsolUserLicense		-RemoveLicenses	
Remove-ADUser		-MsolLicenseOptions	
Set-MsolUser		-ReturnDeletedUsers	

QUESTION NO: 7

A company uses Exchange Online.

A user configures a Microsoft Outlook rule to forward email to external recipients. The user reports that emails are not being automatically forwarded. You need to resolve the issue. What should you configure?

A. Anti-spam policy

B. Anti-phishing policy

C. Data loss prevention rule

D. Connection filter policy

ANSWER: A

QUESTION NO: 8

A company uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes are hosted on the Exchange Server. You observe that user mailboxes are configured to automatically forward emails to external recipients. You need to identify which mailboxes are automatically forwarding emails. What should you use?

A. an auto forwarded messages report

B. a mail flow rule

C. an outbound spam policy

D. a role assignment policy

ANSWER: A
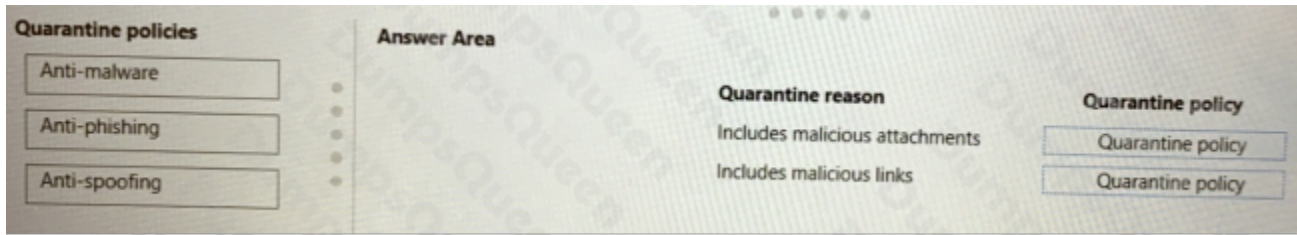
QUESTION NO: 9 - (DRAG DROP)

A company uses Exchange Online. The company has only the default policies enabled in Exchange.

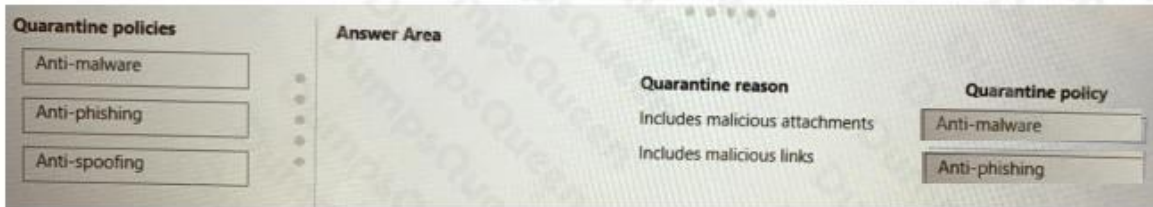A user reports that some of their emails are quarantined.

You need to determine why emails are quarantined.

Which quarantine policies should you verify? To answer, drag the appropriate quarantine policies to the correct quarantine reasons. Each quarantine policy may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
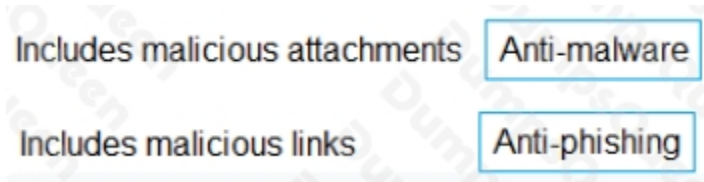
NOTE: Each correct selection is worth one point.

Quarantine policies	Answer Area		
Anti-malware			
Anti-phishing		**Quarantine reason**	**Quarantine policy**
Anti-spoofing		Includes malicious attachments	Quarantine policy
		Includes malicious links	Quarantine policy

ANSWER:

Quarantine policies	Answer Area		
Anti-malware			
Anti-phishing		**Quarantine reason**	**Quarantine policy**
Anti-spoofing		Includes malicious attachments	Anti-malware
		Includes malicious links	Anti-phishing

Explanation:

Includes malicious attachments	Anti-malware
Includes malicious links	Anti-phishing

QUESTION NO: 10

A company uses Exchange Online.

A user named User1 reports that emails are missing from their mailbox. You perform an audit log search and are unable to locate any logs for User1.

You need to identify the cause of the missing audit logs.

Which two commands can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Get-MsolUser –SearchString User1 | Format-List Licenses

B. Get-MailboxAuditBypassAssociation –Identity User1 | Format-List AuditByPassEnabled

C. Get-AdminAuditLogConfig | Format-List UnifiedAuditLogIngestionEnabled

D. Get-OrganizationConfig | Format-List AutditDisabled

ANSWER: B D