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## Salesforce Certified Integration Architect (SP24)

Salesforce Integration-Architect

Version Demo

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## Topic Break Down

Topic	No. of Questions
Topic 1, Topic 1	12
Topic 2, Mixed Questions	94
<b>Total</b>	<b>106</b>

## QUESTION NO: 1

Northern Trail Outfitters is creating a distributable Salesforce package for other Salesforce orgs within the company. The package needs to call into a custom Apex REST endpoint in the central org. The security team wants to ensure a specific integration account is used in the central org that they will authorize after installation of the package.

Which three items should an architect recommend to secure the integration in the package?

Choose 3 answers

- A. Create an Auth provider in the package and set the consumer key and consumer secret of the connected app in the central org.
- B. Contact Salesforce support and create a case to temporarily enable API access for managed packages.
- C. Create a connected app in the central org and add the callback URL of each org the package is installed in to redirect to after successful authentication.
- D. Use an encrypted field to store the password that the security team enters and use password management for external orgs and set the encryption method to TLS 1.2. Use the Auth Provider configured and select the identity type as Named Principal with OAuth 2.0 as the protocol and Select Start Authentication Flow on Save.

**ANSWER: A C**

## QUESTION NO: 2

Service Agents at Northern Trail Outfitters uses Salesforce to manage cases and B2C Commerce for ordering.

Which integration solution should an architect recommend in order for the service agents to see order history from a B2C Commerce system?

- A. Salesforce B2C Commerce to Service Cloud Connector
- B. A REST API offered by Commerce Platform
- C. Mulesoft Anypoint Platform
- D. REST API offered by Salesforce Platform

**ANSWER: A**

**Explanation:**

[https://help.salesforce.com/articleView?id=icx\\_b2c\\_conversationalcommerce\\_connector.htm&type=5](https://help.salesforce.com/articleView?id=icx_b2c_conversationalcommerce_connector.htm&type=5)

## QUESTION NO: 3

A large consumer goods manufacturer operating in multiple countries is planning to implement Salesforce for their Sales and Support operations globally. They have the following security requirements:

1. Internal users from each country have to be authenticated with their local active directory.
2. Customers can create their own login or use Google login.
3. Partners have to be authenticated through a central system which is to be determined.
4. Internal users will have access to the central ERP with their credentials maintained in the ERP.
5. Additional internal systems will be integrated with Salesforce for Sales and Support business processes.

Which three requirements should the integration architect evaluate while designing the integration needs of this project?

Choose 3 answers

- A. Evaluate Salesforce solution for customers and for partners, using third party solution for internal users.
- B. Assess security requirements for internal systems and decide Integration methods that support the requirements.
- C. Evaluate the build of a custom authentication mechanism for users in each country and support for customers and partners.
- D. Consider Third party Single Sign On solution supporting all user authentication including customer and partner.
- E. Evaluate Salesforce native authentication mechanism for all users including customers and partners.

**ANSWER: B C E**

## QUESTION NO: 4

When user clicks Check Preferences as part of a Lightning flow in Salesforce, preferences from an externally hosted RESTful service are to be checked in real-time. The RESTful service has OpenAPI 2.0 JSON definitions, responding in data types of Boolean and string values.

Which integration pattern and mechanism should be selected to meet the conditions?

- A. Fire and Forget: Process-driven platform events publishes events on Salesforce Event Bus.
- B. Remote Call-In: Salesforce REST API with REST Composite Resources.
- C. Request-Reply: Enhanced External Services invokes a REST API.
- D. Data Virtualization: Salesforce Connect map data external REST data in external objects.

**ANSWER: C**

## QUESTION NO: 5

Northern Trail Outfitters requires an integration to be set up between one of their Salesforce orgs and an external data source us Salesforce Connect. The external data source supports Open Data Protocol.

Which three configurations should an Integration Architect recommend be implemented in order to secure requests coming from Salesforce?

Choose 3 answers

- A. Configure Identity Type for OData connection.
- B. Configure a Certificate for OData connection.
- C. Configure Special Compatibility for OData connection,
- D. Configure CSRF Protection for OData connection.
- E. Configure CSRF Protection on External Data Source.

**ANSWER: A B D**

**Explanation:**

[https://help.salesforce.com/articleView?id=apex\\_add\\_external\\_data\\_source.htm&type=5](https://help.salesforce.com/articleView?id=apex_add_external_data_source.htm&type=5)

## QUESTION NO: 6

A company in a heavily regulated industry requires data in legacy systems to be displayed in Salesforce user interfaces (UIs). They are proficient in their cloud-based ETL (extract, transform, load) tools. They expose APIs built on their on-premise middleware to cloud and on-premise applications.

Which two findings about their current state will allow copies of legacy data in Salesforce?

Choose 2 answers

- A. Only on-premise systems are allowed access to legacy systems.
- B. Cloud-based ETL can access Salesforce and supports queues.
- C. On-premise middleware provides APIs to legacy systems data.
- D. Legacy systems can use queues for on-premise integration.

**ANSWER: B C**

## QUESTION NO: 7

A company that is a leading provider of training delivers courses to students globally. The company decided to use customer community in order to allow student to log in to the community, register for courses and pay course fees. The company has a payment gateway that takes more than 30 seconds to process the payment transaction. Students would like to get the payment result in real-time so in case an error happens, the students can retry the payment process.

What is the recommended integration approach to process payments based on this requirement?

- A. Use platform event to process payment to the payment gateway.

- B. Use continuation to process payment to the payment gateway.
- C Use change data capture to process payment to the payment gateway.
- C. Use request and reply to make an API call to the payment gateway.

**ANSWER: B**

## QUESTION NO: 8

The director of customer service at Northern Trail Outfitters (NTO) wants to capture and trend specific business events that occur in Salesforce in real time. The metrics will be accessed in an ad-hoc manner using an external analytics system. The events that are of interest are:

A customer has initiated a product exchange via a Case A customer service rep clicks on the "Authorize Exchange Product" menu item on the Case A customer has initiated a subscription cancellation via a Case A customer service rep clicks on the "Initiate Refund" menu item on the Case

Which two solutions will meet these business requirements?

Choose 2 answers

- A. Case after insert Trigger that executes a callout.
- B. Case Workflow Rule that sends an Outbound Message.
- C. Case after insert Trigger that publishes a Platform Event.
- D. Custom Apex controller that publishes a Platform Event.

**ANSWER: C D**

## QUESTION NO: 9

An architect recommended using Apex code to make callouts to an external system to process insurance quote.

What should the integration architect consider to make sure this is the right option for the integration?

- A. The maximum callouts in a single Apex transaction.
- B. The maximum number of parallel Apex callouts in a single continuation.
- C. The limit on long-running requests (total execution time).
- D. The limit of pending operations in the same transaction.

**ANSWER: D**

## QUESTION NO: 10

Universal Containers (UC) is a global financial company. UC support agents would like to open bank accounts on the spot for a customer who is inquiring ab UC products.

During opening the bank account process, the agents execute credit checks for the customers through external agencies. At a given time, up to 30 concurrent rewill be using the service for performing credit checks for customers.

What error handling mechanisms should be built to display an error to the agent when the credit verification process failed?

- A.** In case the verification process is down, Use mock service to send the response to the agent.
- B.** Handle verification process error in the Verification Webservice API in case there is a connection issue to the Webservice if it responds with an error.
- C.** Handle integration errors in the middleware in case the verification process is down, then the middleware should retry processing the request multiple times.
- D.** In case the verification process is down, use fire and forget mechanism instead of request and reply to allow the agent to get the response back when the service is bar online.

**ANSWER: B**