SAP Certified Associate - Solution Architect - SAP Customer Experience

SAP C C4HCX 24

Version Demo

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QUESTION NO: 1

Which solution areas are covered by SAP BTP? Note: There are 3 correct Answers to this question.

- A. Analytics
- **B.** Monitoring
- C. Database and Data Management
- D. Intelligent Technologies
- E. ABAP Development

ANSWER: A C D

QUESTION NO: 2

You receive a call from the marketing team saying they need to make a decision about a campaign to collect new contacts with an SAP Emarsys Customer Engagement form. Where can you check the number of new contacts who signed up via an active SAP Emarsys Customer Engagement registration form? Note: There are 2 correct Answers to this question.

- A. Under Management> Form Settings
- B. Under Web channel campaigns reporting for the campaign that includes the registration form
- C. Under the program reporting for the Shopify Registration Confirmation tactic
- D. Under Analytics> Registrations > Per Contact Source

ANSWER: A D

QUESTION NO: 3

Which of these lists of objects can be transported into SAP Sales Cloud and SAP Service Cloud using the Transport Management feature?

- A. Adaptation objects, business roles, key user extension fields, surveys, workflow rules
- B. Adaptation objects, business roles, key user extension fields, customer master data, workflow rules
- C. Adaptation objects, routing rules, key user extension fields, organizational structure, workflow rules
- D. Adaptation objects, configuration, key user extension fields, communication arrangements, workflow rules

ANSWER: A

QUESTION NO: 4

You notice message processing has failed in your SAP Cloud Integration tenant and the error text suggests the issue is related to inbound message payload. What actions would you perform in the SAP Cloud Integration Operations view?

- **A.** Choose the Manage Integration Content tile, select the iFlow in question, set the log level to trace, and request that the consumer resend the message
- B. Choose the All Integrations Flows Completed Messages tile, find the message in question, and inspect the log for errors
- C. Choose the Connectivity Tests tile, go to the TLS tab, and send a test request to the target system.
- D. Choose the All Integration Flows Retry Messages tile, find the failed message, and restart the message procession

ANSWER: A

QUESTION NO: 5

How does the SAP Integration Advisor service help you accelerate integration development? Note: There are 2 correct Answers to this question.

- A. By generating mappings and artifacts for SAP Cloud Integration
- B. By providing SAP advisory consultants to support customer go-lives
- C. By offering SAP methodology templates for creating integration strategies
- **D.** By using collaborative interaction based on a shared knowledge base

ANSWER: A C

QUESTION NO: 6

You need to make some enhancements in your project. What are some of the extensibility options available to you? Note: There are 2 correct Answers to this question.

- A. SAP Cloud Applications Studio
- B. Custom ABAP programs
- C. Key user tools
- D. SAP HANA views

ANSWER: A C

QUESTION NO: 7

In	which	process	are trading	partner	collaboration	and risk	management	executed?

- A. Source to pay
- **B.** Recruit to retire
- C. Design to operate
- D. Lead to cash

ANSWER: A

QUESTION NO: 8

Which of the following suite qualities is supported by SAP Master Data Integration?

- A. Seamless user experience
- B. Coordinated lifecycle management
- C. Aligned domain models
- D. End-to-end business blueprints

ANSWER: C

QUESTION NO: 9

You are implementing a recruit to retire end-to-end process for new employeesWhich key roles need to be evaluated?Note: There are 3 correct Answers to this question.

- A. IT administrator
- B. Internal employee
- C. Line manager
- D. New hire
- E. Purchasing manager

ANSWER: B C D

QUESTION NO: 10

You need to perform technical services on equipment located at customer sites. How can you update the structure of equipments installed at a customer location in SAP Service Cloud?

A. Using transport management

- **B.** Using workflow rule management
- C. Using installation management
- **D.** Using work ticket management

ANSWER: C